



July 2017

### List of content

1. Audio.....	1
2. Navigation.....	1
3. Phone .....	2
4. Apple CarPlay™ .....	3
5. Android Auto™.....	5
7. Other .....	7

### 1. Audio

**Q:** How can I switch between different audio sources (e.g. FM radio and USB music)?

**A:** To change the audio source, tap on "AUDIO" on the faceplate and then "SOURCES" on the upper right of the screen. Choose the audio source that you want to listen to.

**Q:** How can I search and select a radio station?

**A:** To search for a radio station tap on "List" on the lower right of the radio main screen and pick a station from the list of available stations.

**Q:** How can I store a radio station as a favourite?

**A:** To store a radio station as a favourite, first select and play the desired radio station. Then change to the preset by pressing on "Presets" and hold any preset button until a beep tone is played.

**Q:** How can I browse music from my USB device (e.g. iPod or mobile phone)?

**A:** To browse music from a USB device, first change to USB audio source by tapping SOURCES in the upper right of audio main screen and select the USB device. To browse music on your USB device, select your preferred sorting criteria by tapping on the current criteria like SORT: ALBUM. Then select LIST.

**Q:** How can I change the tone settings of my infotainment system?

**A:** To adjust the tone settings, tap on "SET" on the faceplate and then "Audio settings". In "Ambience" menu you can change the tone settings.

**Q:** Why can't I find my playlists?

**A:** Make sure your playlists are in the supported file format and the music files are available on your device

**Q:** How can I enable or disable radio traffic announcements ("Traffic Programme")?

**A:** To enable or disable traffic announcements, tap on "OPTIONS" in the audio main screen and then tap on "Radio settings". In the Announcements menu you can activate or deactivate traffic announcements.

[back to list of content](#)

### 2. Navigation

**Q:** How can I enter a destination and start route guidance?

# Navi 5.0 IntelliLink

## Frequently Asked Questions



July 2017

**A:** Tap on "NAV" on the faceplate access the navigation map screen. Tap on "MENU" at the bottom of the screen and choose which kind of destination you want to enter, such as an address or point of interest (e.g. gas station).

**Q:** Why can't I start route guidance to an address on my smartphone when connected via Bluetooth®?

**A:** In some cases the infotainment system may not be able to read contact information. Please check whether your contact's address information is entered correctly. Hint: Try and limit the contact's address information to town/city, street name and house number, and delete the postcode.

**Q:** How can I cancel an active route guidance?

**A:** To cancel an active route guidance, tap "MENU" at the bottom of the screen and select "STOP NAVIGATION".

**Q:** While driving with active route guidance, how can I disable or enable the navigation voice prompts?

**A:** The route guidance process can be supported by voice prompts given out by the system. To activate or deactivate the function: Select MENU in the navigation main menu, select Settings and then select the Vocal tab. Activate or deactivate Activate navigation messages.

**Q:** How can I change the map orientation?

**A:** To change the map orientation tap on the blue arrow symbol at the bottom.

**Q:** Can I save an address as a favourite?

**A:** To store new navigation destinations to your profile tap on <MENU> on the map screen and select <Enter address>. After entering the address that you want to add as a favourite, tap on the save button on the bottom right of the address entry screen. Select <Preferred address> and then confirm the selection. Give the new favourite a name and tap on the confirmation button to finish. To access your favourite destinations tap on <MENU> and select <My destinations>. You can also save a recent address by tapping on the symbol beside of the address and tap the save button afterwards.

**Q:** How can I add a waypoint like a fuel station to an active route guidance?

**A:** To add a waypoint to an active route guidance tap on "MENU". Let's add a petrol station to your route. Tap on "Points of interest" and select "Petrol station". Now, select your preferred petrol station and add the destination to your route by selecting "Add".

**Q:** Where can I get map updates and how do I install them?

**A:** (Begin Q4/2017) To update the navigation map data, purchase new data at the Opel Dealer or on our home page <http://opel.navigation.com/>. You are provided with a USB device containing the update. Connect the USB device to the USB port and follow the instructions on the screen. The ignition must be switched on during the update process.

[Back to index](#)

# Navi 5.0 IntelliLink

## Frequently Asked Questions



July 2017

**Q:** How can I connect my mobile phone with the infotainment system via Bluetooth®?

**A:** To connect your mobile phone with the infotainment system via Bluetooth®, first make sure that Bluetooth is enabled on your mobile phone and it is set to be visible for other Bluetooth devices. Tap on "NAV" on the faceplate access the navigation map screen and then tap on "Device Search". Select your vehicle from the Bluetooth device list on your mobile phone and accept the connection request both on the infotainment system and on the phone. After connecting, on certain phones access requests for the phone book need to be confirmed in addition.

**Q:** Why is my mobile phone not connecting with the infotainment system via Bluetooth® (BT)?

**A:** Make sure that BT is enabled in your phone settings and that it is set to visible. Check whether your phone is compatible with the infotainment system at: [COUNTRY SPECIFIC HYPERLINK](#).

**Q:** I connected my mobile phone via Bluetooth with the infotainment system but I can't access my phone book with the infotainment system. What can I do?

**A:** If you can't access your phone book with the infotainment system, please try the following:

1. Some mobile phones require you to give access to their phone book. Make sure you enabled access to your phone book on your mobile phone after having paired your phone.
2. Depending on the size of your phone book, loading it into the infotainment system might take a few minutes.
3. Depending on your mobile phone, contacts that are stored on a SIM card might not be available.
4. Update your mobile phone's operating software.

Your mobile phone has to support PBAP (Phone Book Access Profile).

**Q:** After having connected my mobile phone via Bluetooth with the infotainment system, how can I call a contact from my mobile phone's phone book using the infotainment system?

**A:** To call a contact from your mobile phone's phone book, Tap on the phone symbol on the faceplate and then tap on "Contacts". You can either scroll the list of contacts or tap on the search button on the left side of the screen.

[back to list of content](#)

### 4. Apple CarPlay™

**Q:** What is Apple's CarPlay?

**A:** Apple CarPlay is a simple and smart way to use your Apple iPhone® in the car. CarPlay enables you to display and control certain phone apps that are optimized for in-car usage and functionality via the vehicle's infotainment display's touchscreen or through voice commands.

**Q:** How is Apple CarPlay different from using a cell phone while driving?

**A:** Apple CarPlay takes advantage of voice commands where possible and projects larger, simpler app layouts onto the infotainment screen. It helps you keep your eyes on the road and your hands on the wheel. Additionally, you can access a limited number of apps through CarPlay, which helps minimize distractions. For a list of apps that are currently available, visit <http://www.apple.com/ios/carplay/>.

**Q:** What apps are available with Apple CarPlay?

**A:** With Apple CarPlay, only apps that are optimized for in-car usage and have been released by Apple are available for use. For a list of apps that are currently available, visit <http://www.apple.com/ios/carplay/>.

**Q:** Why are some functions of Apple CarPlay not available while driving?

# Navi 5.0 IntelliLink

## Frequently Asked Questions



July 2017

**A:** For safety reasons, some functions of Apple CarPlay (e.g., access to the phone contact list) are not available while the car is moving. To use those functions, use Siri® voice control or park the car and enable the handbrake to use the phone instead.

**Q:** How do I find out if my phone supports Apple CarPlay?

**A:** Apple CarPlay works on iPhone 5 or later. For information about phone compatibility, visit <http://www.apple.com/ios/carplay/>.

**Q:** My vehicle supports Apple CarPlay, but CarPlay is currently not available in my country. When available, what would I need to do to use CarPlay in my vehicle?

**A:** It's simple. Just connect your compatible iPhone (iOS 5 or later) with the infotainment system with a lightening cable to start Apple CarPlay. There is no service update of your vehicle required.

**Q:** My vehicle is equipped with an older infotainment system which is not compatible with Apple CarPlay. Can I update my vehicle's infotainment system and make it compatible with CarPlay?

**A:** No. Compatibility with Apple CarPlay cannot be added to an older infotainment system.

**Q:** Is there a cost for Apple CarPlay?

**A:** Apple CarPlay compatibility is a functionality of the embedded IntelliLink infotainment system and is not a separate feature. This feature carries no additional cost. Some apps that you access in the vehicle through the compatible phone may enable in-app purchases or use your phone's data, which could impose additional costs, especially when roaming in another country. That includes music streaming apps and navigation apps, for example. If your vehicle is equipped with an OnStar® 4G LTE with available Wi-Fi hotspot (not available in all markets), you can connect your compatible phone and use the vehicle's data plan.

**Q:** How do I get started with Apple CarPlay?

**A:** First, make sure you have the latest available iOS version installed on your iPhone.

Check if your iPhone supports Apple CarPlay and if CarPlay is available in your country. To use CarPlay, follow these steps:

1. Make sure that Siri® is enabled on your iPhone.
2. Connect your iPhone to the infotainment system with a lightening cable to the dedicated phone projection USB port. For best performance, use your phone's factory-provided lightening cable.
3. Unlock your iPhone and allow CarPlay to access your iPhone. If CarPlay does not start automatically, press on the Apps-Button on the faceplate and select Apple CarPlay. Please note that some functions of CarPlay, like music streaming or Siri® voice recognition, might require a 3G or 4G Internet connection.

**Q:** How do I operate Apple CarPlay?

**A:** After you start Apple CarPlay, the CarPlay home screen and available apps are shown on the infotainment system screen. More apps might be available on additional pages of the home screen that you can access by swiping your finger left or right on the screen. Tap on any app icon to start the app. To go back to the home screen, tap the CarPlay home button on the lower left of the screen. Press and hold the CarPlay home button to start Siri® voice control. You can also press and hold the voice button on the steering wheel to start Siri®.

**Q:** How do I start Siri® and what can I say?

**A:** To start Siri®, press and hold the voice button on the steering wheel control or press and hold the CarPlay home button. Please note that Siri® might require a 3G or 4G Internet connection. While using Siri®, you can make calls, get directions, play music, ask about the weather or many of the other things you use Siri® for on your iPhone.

# Navi 5.0 IntelliLink

## Frequently Asked Questions



July 2017

**Q:** How can I change back to my vehicle's infotainment system while Apple CarPlay is running to listen to a radio station?

**A:** To change the audio source, just tap on "AUDIO" on the faceplate. Afterwards press the Phone button on the faceplate to switch back to CarPlay.

**Q:** Apple CarPlay won't start on my vehicle's infotainment system. What can I do?

**A:** Please verify that you followed the instructions on getting started with Apple CarPlay. Connect your phone with a factory-provided USB cable and use the dedicated CarPlay USB Port. After connecting, certain device settings may need to be confirmed on your phone. Verify that your infotainment system's date and time settings are accurate.

**Q:** Why won't Siri® understand what I'm saying?

**A:** After starting Siri®, wait to speak after the signal tone. Siri® might require a 3G or 4G Internet connection.

**Q:** Why am I having problems with using Apple CarPlay (e.g., music playback is interrupted or Siri® is not reacting)?

**A:** If you experience issues while using CarPlay, check your iPhone's Internet connection. If you have connected our iPhone to the OnStar® 4G LTE Wi-Fi hotspot, check your Wi-Fi hotspot connection. Some functions of CarPlay, such as music streaming or Siri®, might require a 3G or 4G Internet connection.

**Q:** What are you doing to protect the vehicle against cyber-attacks?

**A:** We take customer safety and security very seriously. We are taking a multi-faceted approach to in-vehicle cyber security and designing vehicle systems so that they can be updated with enhanced security measures as potential threats evolve.

[back to list of content](#)

## 5. Android Auto™

**Q:** What is Android Auto?

**A:** Android Auto is a simple and smart way to use your Android™ smartphone in the car. Android Auto enables you to display and control certain phone apps that are optimized for in-car usage and functionality via the vehicle's infotainment display's touch-screen or through voice.

**Q:** How is Android Auto different from using a cell phone while driving?

**A:** Android Auto takes advantage of voice commands where possible and projects larger, simpler app layouts onto the infotainment screen. It helps you keep your eyes on the road and your hands on the wheel. Additionally, you can access a limited number of apps through Android Auto, which helps minimize distractions.

**Q:** What apps are available with Android Auto?

**A:** Only those apps that are optimized for in-car usage. For a list of currently available apps, visit [g.co/androidauto](http://g.co/androidauto).

**Q:** How do I find out if my phone supports Android Auto?

**A:** On your phone, search for Android Auto on Google Play™. For information about phone compatibility, please visit <https://www.android.com/auto>.

# Navi 5.0 IntelliLink

## Frequently Asked Questions



July 2017

**Q:** My vehicle supports Android Auto, but Android Auto is currently not available in my country. When available, what would I need to do to use Android Auto in my vehicle?

**A:** It's simple. Download the Android Auto app on your Android phone from Google Play and connect it to the infotainment system with a USB cable. There is no service update of your vehicle required.

**Q:** Is there a cost for Android Auto?

**A:** Compatibility with Android Auto is a functionality of the embedded IntelliLink infotainment system and is not a separate feature, so it carries no additional cost. Some apps that you access in the vehicle through the compatible phone may enable in-app purchases or use your phone's data, which could impose additional costs, especially when roaming. These include music streaming apps and navigation apps, for example. If your vehicle is equipped with an OnStar® 4G LTE with available Wi-Fi hotspot 2 (not available in all markets), you can connect your compatible phone and use the vehicle's data plan.

[back to list of content](#)

**Q:** How do I get started with Android Auto?

**A:** First, make sure you have the latest available Android operating system installed on your phone. Also, check if your Android phone supports Android Auto and if Android Auto is available in your country. To use Android Auto, follow these steps:

1. Download and install the Android Auto app from Google Play on your phone.
2. Connect your phone to the infotainment system with a USB cable to the dedicated Android Auto USB port. For best performance, use your phone's factory-provided USB cable.
3. On your phone, configure Android Auto to access necessary phone functions.
4. If Android Auto does not start automatically, press on the Android Auto icon on the home screen of the infotainment system.

Please note that some functions of Android Auto, like music streaming or talk to Google, might require a 3G or 4G Internet connection.

**Q:** Can I use Google Maps with Android Auto in my car without an Internet connection (e.g. when travelling abroad)?

**A:** Yes, you can use the Google Maps feature "Offline Areas" with Android Auto. To download an offline area on your smartphone, first connect your smartphone with a Wi-Fi network. Then, open the Google Maps app on your smartphone, enter the Google Maps menu and select "Offline Areas". Download one or more offline areas. Your offline areas will be available for navigation using Google Maps even without an Internet connection.

**Q:** I plugged in my phone and found the Android Auto button, but it won't open. Why?

**A:** If this is the first time you're using Android Auto in a particular car, be sure to unlock your phone and accept the Terms and Conditions on your phone's screen after you've connected and touched the Android Auto button on your display. Also, make sure that the "Only connect to known cars" setting in the Android Auto app is unchecked.

**Q:** How do I operate Android Auto?

**A:** After you start Android Auto, the Android Auto home screen is shown on the infotainment system screen. On the bottom of the screen, tap on any app icon to start (e.g., Google Maps™ or Google Play). To go back to the home screen, tap the circular home button on the lower middle of the screen. Tap the voice button on the upper right of the screen to start talk to Google. You can also press and hold the voice button on the steering wheel to start talk to Google.

**Q:** How do I use Talk to Google?

# Navi 5.0 IntelliLink

## Frequently Asked Questions



July 2017

**A:** To start talk to Google, press and hold the voice button on the steering wheel control or tap the microphone button on the upper right of the touch-screen when Android Auto is running. Please note that talk to Google might require a 3G or 4G Internet connection.

**Q:** Why won't talk to Google understand what I'm saying?

**A:** After starting talk to Google, wait to speak after the tone. Talk to Google might require a 3G or 4G Internet connection.

**Q:** How can I change back to my vehicle's infotainment system while Android Auto is running to listen to a radio station?

**A:** To change the audio source, just tap on "AUDIO" on the faceplate. Afterwards press the Phone button on the faceplate to switch back to Android Auto.

**Q:** How do I change between audio apps with Android Auto (e.g., from Google Play Music to Spotify)?

**A:** While Android Auto is running, tap on the Music icon on the lower right of the screen to start the audio app. Tap it again to select between available audio apps (e.g., Spotify).

**Q:** Android Auto won't start on my vehicle's infotainment system. What can I do?

**A:** Please verify that you followed the instructions on getting started with Android Auto. Connect your phone with a factory-provided USB cable and use the dedicated Android Auto USB Port. After connecting, certain device settings may need to be confirmed on your phone. Verify that your infotainment system's date and time settings are accurate.

**Q:** Why am I having problems with using Android Auto (e.g., music playback is interrupted or talk to Google is not reacting)?

**A:** If you experience issues while using Android Auto check the Internet connection of your Android phone. If you have connected your phone with the OnStar® 4G LTE Wi-Fi hotspot, check your Wi-Fi hotspot connection. Some functions of Android Auto, such as music streaming or talk to Google, might require a 3G or 4G Internet connection.

**Q:** What are you doing to protect the vehicle against cyber attacks?

**A:** We take customer safety and security very seriously. We are taking a multi-faceted approach to in-vehicle cyber security and designing vehicle systems so that they can be updated with enhanced security measures as potential threats evolve.

[back to list of content](#)

## 6. Other

**Q:** How can I enable or disable the touch screen beep tone?

**A:** To enable or disable the touch beep tone, tap on "SET" on the Faceplate. Then tap on "OPTIONS" and then "Audio settings". You can change the touch tone volume or enable/disable it in the "Sound" menu.

**Q:** How can I turn the infotainment system off?

**A:** It's not possible to turn the infotainment system off during ignition on. But you can turn the screen off by tapping on SET on the faceplate and "Turn off screen" afterwards.

[back to list of content](#)