Navi 4.0 IntelliLink, Radio R 4.0 IntelliLink
Frequently Asked Questions

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1. Audio

Q: How can I switch between different audio sources (e.g. FM radio and USB music)?
A: To change the audio source, tap on "AUDIO" on the home screen and then "Source" on the lower left of the screen. Choose the audio source that you want to listen to. Alternatively you can press the "SRC" button on the steering wheel.

Q: How can I search and select a radio station?
A: To search for a radio station tap on "Menu" on the lower right of the radio main screen. Tap on "Station List" and pick a station from the list of available stations. Tip: To directly access the station list, on the radio main screen, simply tap on the name of the currently played radio station.

Q: How can I store a radio station as a favourite?
A: To store a radio station as a favourite, first select and play the desired radio station Then press and hold any preset button in the lower area of the audio main screen until a beep tone is played twice.

Q: How can I browse music from my USB device (e.g. iPod or mobile phone)?
A: To browse music from a USB device, first change to USB audio source. Then tap on "Menu" on the lower right of the screen to see the available media from your USB device. Tip: To directly access the media list, simply tap on the name of the currently playing song on the media main screen.

Q: Why can't I access my playlists or albums whenever I connect a device (e.g. smartphone) via Bluetooth® (BT)? It works whenever I connect the same device via USB.
A: Browsing music from a BT-connected device requires that the device supports the BT protocol AVRCP 1.4. Check with the device manufacturer if AVRCP 1.4 is supported.

Q: Why is the song title not displayed on the screen when listening to music via Bluetooth® (BT) e. g. from my smartphone?
A: In order to display metadata, such as artist and title on the infotainment screen when streaming music via Bluetooth®, your device must support BT protocol AVRCP 1.3 (or higher).

Q: How can I change the tone settings of my infotainment system?
A: To adjust the tone settings, tap on "Menu" on the lower right of the audio main screen. Then tap on "Tone Settings" at the end of the list.

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Q: Why can't I find my playlists?
A: Make sure your playlists are in the supported file format and the music files are available on your device

Q: Which file formats are supported for songs and playlists?
A: IntelliLink supports a large variety of song file formats, including MP3, WMA, and AAC. It also supports the following playlist file formats: M3U standard and extended, iTunes, PLS, WAX, ASX and RMP.

Q: How can I enable or disable radio traffic announcements ("Traffic Programme")?
A: To enable or disable traffic announcements, tap on "Menu" on the audio main screen and then change the setting of "Traffic Programme" accordingly.

2. Navigation (only Navi 4.0 IntelliLink)

Q: How can I enter a destination and start route guidance?
A: Tap on "Navigation" on the home screen to access the navigation map screen. Now tap on the search symbol in the upper left of the screen. You can either search for different types of destinations or you may directly type the destination into the text field.

Q: Is it possible to enter the house number when using the address text field?
A: It's possible to use the word suggests below the address text field to quickly enter the address and add the house number afterwards.

Q: Why can't I start route guidance to an address on my smartphone when connected via Bluetooth®?
A: In some cases the infotainment system may not be able to read contact information. Please check whether your contact's address information is entered correctly. Hint: Try and limit the contact's address information to town/city, street name and house number, and delete the postcode.

Q: How can I cancel an active route guidance?
A: To cancel an active route guidance, tap on the "Cancel" button on the lower left side of the map screen.

Q: While driving with active route guidance, how can I disable or enable the navigation voice prompts?
A: To deactivate the function, tap on the options symbol and then tap on "Voice Guidance". To reactivate the function tap the button again. Hint: You can also set navigation voice prompts only to be disabled during a phone call. Tap "Navigation Settings" on the map screen and then select "Voice Guidance" then "Prompts during Phone Call".

Q: How can I toggle between the time of arrival, the remaining distance and the remaining travel time displayed during active route guidance?
A: During active route guidance, the time indication can be changed by simply tapping on the time indication field on the screen.

Q: How can I change the map orientation?
A: To change the map orientation tap on the options symbol on the right side of the map screen and tap on the arrow symbol to change between "3D Head Up", "2D Head Up" and "2D North Up"

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Q: Can I save an address as a favourite?
A: Yes, you can save an address as a favourite by tapping on "Favourite" just before you start your route guidance. You can access your list of favourites easily from the map screen by clicking on the search symbol and selecting "Favourites".

Q: Is it possible to integrate a list of own POIs in the navigation system?
A: No, it's not possible to add POI lists to the system.

Q: How can I see the next manoeuvers?
A: Press on the arrow beneath the distance information to see the next manoeuvers. To go back to normal view just tap on the manoeuver which is on the very top.

Q: Is there a possibility to toggle between navigation and other screens like audio/radio?
A: Yes, if there is an active route guidance, a navigation symbol is appearing in the top bar, when you switch to another screen e.g. the audio screen. By tapping on it, you can easily switch back to the navigation screen without using the home screen.

Q: How can I add a waypoint like a fuel station to an active route guidance?
A: To add a waypoint to an active route guidance, tap on the options symbol on the right side of the navigation screen, then tap on "Add Destination". After selecting an address or POI, select "Add" on the Details screen.

Q: Where can I get map updates and how do I install them?
A: To update the navigation map data, purchase new data at the Opel Dealer or on our home page http://opel.navigation.com/. You are provided with a USB device containing the update. Connect the USB device to the USB port and follow the instructions on the screen. The ignition must be switched on during the update process.

3. Phone

Q: How can I connect my mobile phone with the infotainment system via Bluetooth®?
A: To connect your mobile phone with the infotainment system via Bluetooth®, first make sure that Bluetooth is enabled on your mobile phone and it is set to be visible for other Bluetooth devices. On the Infotainment home screen tap on "PHONE" and then tap on "Search Device". Select your phone from the list of found devices and accept the connection request both on the infotainment system and on the phone. After connecting, on certain phones access requests for the phone book need to be confirmed in addition.

Q: Why is my mobile phone not connecting with the infotainment system via Bluetooth® (BT)?
A: Make sure that BT is enabled in your phone settings and that it is set to visible. Check whether your phone is compatible with the infotainment system at: COUNTRY SPECIFIC HYPERLINK.

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Q: I connected my mobile phone via Bluetooth with the infotainment system but I can't access my phone book with the infotainment system. What can I do?

A: If you can't access your phone book with the infotainment system, please try the following:

1. Some mobile phones require you to give access to their phone book. Make sure you enabled access to your phone book on your mobile phone after having paired your phone.
2. Depending on the size of your phone book, loading it into the infotainment system might take a few minutes.
3. Depending on your mobile phone, contacts that are stored on a SIM card might not be available.
4. Update your mobile phone's operating software.

Your mobile phone has to support PBAP (Phone Book Access Profile).

Q: After having connected my mobile phone via Bluetooth with the infotainment system, how can I call a contact from my mobile phone's phone book using the infotainment system?

A: To call a contact from your mobile phone's phone book, tap on "PHONE" on the home screen and then tap on "Contacts". You can either scroll the list of contacts or tap on the search button on the left side of the screen.

4. Apple CarPlay™

Q: What is Apple's CarPlay?

A: Apple CarPlay is a simple and smart way to use your Apple iPhone ® in the car. CarPlay enables you to display and control certain phone apps that are optimized for in-car usage and functionality via the vehicle's infotainment display's touchscreen or through voice commands.

Q: How is Apple CarPlay different from using a cell phone while driving?

A: Apple CarPlay takes advantage of voice commands where possible and projects larger, simpler app layouts onto the infotainment screen. It helps you keep your eyes on the road and your hands on the wheel. Additionally, you can access a limited number of apps through CarPlay, which helps minimize distractions. For a list of apps that are currently available, visit http://www.apple.com/ios/carplay/.

Q: What apps are available with Apple CarPlay?

A: With Apple CarPlay, only apps that are optimized for in-car usage and have been released by Apple are available for use. For a list of apps that are currently available, visit http://www.apple.com/ios/carplay/.

Q: Why are some functions of Apple CarPlay not available while driving?

A: For safety reasons, some functions of Apple CarPlay (e.g., access to the phone contact list) are not available while the car is moving. To use those functions, use Siri® voice control or park the car and enable the handbrake to use the phone instead.

Q: How do I find out if my phone supports Apple CarPlay?

A: Apple CarPlay works on iPhone 5 or later. For information about phone compatibility, visit http://www.apple.com/ios/carplay/.

Q: My vehicle supports Apple CarPlay, but CarPlay is currently not available in my country. When available, what would I need to do to use CarPlay in my vehicle?

A: It's simple. Just connect your compatible iPhone (iOS 5 or later) with the infotainment system with a lightening cable to start Apple CarPlay. There is no service update of your vehicle required.

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Q: My vehicle is equipped with an older infotainment system which is not compatible with Apple CarPlay. Can I update my vehicle's infotainment system and make it compatible with CarPlay?
A: No. Compatibility with Apple CarPlay cannot be added to an older infotainment system.

Q: Is there a cost for Apple CarPlay?
A: Apple CarPlay compatibility is a functionality of the embedded IntelliLink infotainment system and is not a separate feature. This feature carries no additional cost. Some apps that you access in the vehicle through the compatible phone may enable in-app purchases or use your phone's data, which could impose additional costs, especially when roaming in another country. That includes music streaming apps and navigation apps, for example. If your vehicle is equipped with an OnStar® 4G LTE with available Wi-Fi hotspot (not available in all markets), you can connect your compatible phone and use the vehicle's data plan.

Q: How can I easily identify whether or not my vehicle's infotainment system is compatible with Apple CarPlay?
A: If your vehicle's infotainment system is compatible with Apple CarPlay, a "PROJECTION" icon is shown on the home screen of the infotainment system.

Q: How do I get started with Apple CarPlay?
A: First, make sure you have the latest available iOS version installed on your iPhone.
Check if your iPhone supports Apple CarPlay and if CarPlay is available in your country. To use CarPlay, follow these steps:
  1. Make sure that Siri® is enabled on your iPhone.
  2. Connect your iPhone to the infotainment system with a lightening cable. For best performance, use your phone's factory-provided lightening cable.
  3. Unlock your iPhone and allow CarPlay to access your iPhone. If CarPlay does not start automatically, press on the CarPlay icon on the home screen of the infotainment system. Please note that some functions of CarPlay, like music streaming or Siri® voice recognition, might require a 3G or 4G Internet connection.

Q: How do I operate Apple CarPlay?
A: After you start Apple CarPlay, the CarPlay home screen and available apps are shown on the infotainment system screen. More apps might be available on additional pages of the home screen that you can access by swiping your finger left or right on the screen. Tap on any app icon to start the app. To go back to the home screen, tap the CarPlay home button on the lower left of the screen. Press and hold the CarPlay home button to start Siri® voice control. You can also press and hold the voice button on the steering wheel to start Siri®.

Q: How do I start Siri® and what can I say?
A: To start Siri®, press and hold the voice button on the steering wheel control or press and hold the CarPlay home button. Please note that Siri® might require a 3G or 4G Internet connection. While using Siri®, you can make calls, get directions, play music, ask about the weather or many of the other things you use Siri® for on your iPhone.

Q: How can I change back to my vehicle's infotainment system while Apple CarPlay is running to listen to a radio station?
A: On the infotainment system controls, press the home button to switch to the infotainment system. Press and hold the home button to switch back to CarPlay. Tip: Use the buttons on the steering wheel or infotainment system controls to change audio sources or radio stations.

Q: Can I stop my vehicle's infotainment system from automatically launching Apple CarPlay when a compatible phone is connected via USB?

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A: Yes. In your vehicle's infotainment system, go to "SETTINGS" and then disable "USB Auto Launch".

Q: Can I turn off Apple CarPlay entirely?
A: Yes. In your vehicle's infotainment system, go to the settings and then disable Apple CarPlay. You can turn CarPlay back on at any time.

Q: Apple CarPlay won't start on my vehicle's infotainment system. What can I do?
A: Please verify that you followed the instructions on getting started with Apple CarPlay. Make sure that CarPlay is enabled in the settings of your vehicle's infotainment system and connect your phone with a factory-provided USB cable. After connecting, certain device settings may need to be confirmed on your phone. Verify that your infotainment system's date and time settings are accurate.

Q: Why won't Siri® understand what I'm saying?
A: After starting Siri®, wait to speak after the signal tone. Siri® might require a 3G or 4G Internet connection.

Q: Why am I having problems with using Apple CarPlay (e.g., music playback is interrupted or Siri® is not reacting)?
A: If you experience issues while using CarPlay, check your iPhone's Internet connection. If you have connected our iPhone to the OnStar ® 4G LTE Wi-Fi hotspot, check your Wi-Fi hotspot connection. Some functions of CarPlay, such as music streaming or Siri®, might require a 3G or 4G Internet connection.

Q: What are you doing to protect the vehicle against cyber-attacks?
A: We take customer safety and security very seriously. We are taking a multi-faceted approach to in-vehicle cyber security and designing vehicle systems so that they can be updated with enhanced security measures as potential threats evolve.

5. Android Auto™

Q: What is Android Auto?
A: Android Auto is a simple and smart way to use your Android™ smartphone in the car. Android Auto enables you to display and control certain phone apps that are optimized for in-car usage and functionality via the vehicle's infotainment display's touch-screen or through voice.

Q: How is Android Auto different from using a cell phone while driving?
A: Android Auto takes advantage of voice commands where possible and projects larger, simpler app layouts onto the infotainment screen. It helps you keep your eyes on the road and your hands on the wheel. Additionally, you can access a limited number of apps through Android Auto, which helps minimize distractions.

Q: What apps are available with Android Auto?
A: Only those apps that are optimized for in-car usage. For a list of currently available apps, visit g.co/androidauto.

Q: How do I find out if my phone supports Android Auto?

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A: On your phone, search for Android Auto on Google Play™. For information about phone compatibility, please visit https://www.android.com/auto.

Q: Is Android Auto currently available?
A: At this point, Android Auto is available on only select models. It may be added as a late 2016MY feature on additional models, but the timing has not been confirmed.

Q: My vehicle supports Android Auto, but Android Auto is currently not available in my country. When available, what would I need to do to use Android Auto in my vehicle?
A: It's simple. Download the Android Auto app on your Android phone from Google Play and connect it to the infotainment system with a USB cable. There is no service update of your vehicle required.

Q: My vehicle is equipped with an older infotainment system that is not compatible with Android Auto. Can I update my vehicle's infotainment system and make it compatible with Android Auto?
A: No. Compatibility with Android Auto cannot be added to an older infotainment system.

Q: Is there a cost for Android Auto?
A: Compatibility with Android Auto is a functionality of the embedded IntelliLink infotainment system and is not a separate feature, so it carries no additional cost. Some apps that you access in the vehicle through the compatible phone may enable in-app purchases or use your phone's data, which could impose additional costs, especially when roaming. These include music streaming apps and navigation apps, for example. If your vehicle is equipped with an OnStar ® 4G LTE with available Wi-Fi hotspot 2 (not available in all markets), you can connect your compatible phone and use the vehicle's data plan.

Q: How can I easily identify whether or not my vehicle's infotainment system is compatible with Android Auto?
A: If your vehicle's infotainment system is compatible with Android Auto, a "PROJECTION" icon is shown on the home screen of the infotainment system.

Q: How do I get started with Android Auto?
A: First, make sure you have the latest available Android operating system installed on your phone. Also, check if your Android phone supports Android Auto and if Android Auto is available in your country. To use Android Auto, follow these steps:
1. Download and install the Android Auto app from Google Play on your phone.
2. Connect your phone to the infotainment system with a USB cable. For best performance, use your phone's factory-provided USB cable.
3. On your phone, configure Android Auto to access necessary phone functions.
4. If Android Auto does not start automatically, press on the Android Auto icon on the home screen of the infotainment system.

Please note that some functions of Android Auto, like music streaming or talk to Google, might require a 3G or 4G Internet connection.

Q: Can I use Google Maps with Android Auto in my car without an Internet connection (e.g. when travelling abroad)?
A: Yes, you can use the Google Maps feature "Offline Areas" with Android Auto. To download an offline area on your smartphone, first connect your smartphone with a Wi-Fi network. Then, open the Google Maps app on your smartphone, enter the Google Maps menu and select "Offline Areas". Download one or more offline areas. Your offline areas will be available for navigation using Google Maps even without an Internet connection.

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Q: I plugged in my phone and found the Android Auto button, but it won't open. Why?
A: If this is the first time you're using Android Auto in a particular car, be sure to unlock your phone and accept the Terms and Conditions on your phone's screen after you've connected and touched the Android Auto button on your display. Also, make sure that the "Only connect to known cars" setting in the Android Auto app is unchecked.

Q: How do I operate Android Auto?
A: After you start Android Auto, the Android Auto home screen is shown on the infotainment system screen. On the bottom of the screen, tap on any app icon to start (e.g., Google Maps™ or Google Play). To go back to the home screen, tap the circular home button on the lower middle of the screen. Tap the voice button on the upper right of the screen to start talk to Google. You can also press and hold the voice button on the steering wheel to start talk to Google.

Q: How do I use Talk to Google?
A: To start talk to Google, press and hold the voice button on the steering wheel control or tap the microphone button on the upper right of the touch-screen when Android Auto is running. Please note that talk to Google might require a 3G or 4G Internet connection.

Q: Why won't talk to Google understand what I'm saying?
A: After starting talk to Google, wait to speak after the tone. Talk to Google might require a 3G or 4G Internet connection.

Q: How can I change back to my vehicle's infotainment system while Android Auto is running to listen to a radio station?
A: On the infotainment system controls, press the home button to switch to the infotainment system. Press and hold the home button to switch back to Android Auto. Tip: Use the buttons on the steering wheel or infotainment system controls (e.g., to change audio sources or radio stations).

Q: How do I change between audio apps with Android Auto (e.g., from Google Play Music to Spotify)?
A: While Android Auto is running, tap on the Music icon on the lower right of the screen to start the audio app. Tap it again to select between available audio apps (e.g., Spotify).

Q: Can I stop my vehicle's infotainment system from automatically launching Android Auto when a compatible phone is connected via USB?
A: Yes. In your vehicle's infotainment system, go to "SETTINGS" and then disable "USB Auto Launch."

Q: Can I turn off Android Auto entirely?
A: Yes. In your vehicle's infotainment system, go to the settings and then disable Android Auto. You can turn Android Auto back on at any time again.

Q: Android Auto won't start on my vehicle's infotainment system. What can I do?
A: Please verify that you followed the instructions on getting started with Android Auto. Make sure that Android Auto is enabled in the settings of your infotainment system and connect your phone with a factory-provided USB cable. After connecting, certain device settings may need to be confirmed on your phone. Verify that your infotainment system's date and time settings are accurate.

Q: Why am I having problems with using Android Auto (e.g., music playback is interrupted or talk to Google is not reacting)?
A: If you experience issues while using Android Auto check the Internet connection of your Android phone. If you have connected your phone with the OnStar® 4G LTE Wi-Fi hotspot, check your Wi-Fi hotspot connection. Some functions of Android Auto, such as music streaming or talk to Google, might require a 3G or 4G Internet connection.

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Q: What are you doing to protect the vehicle against cyber attacks?
A: We take customer safety and security very seriously. We are taking a multi-faceted approach to in-vehicle cyber security and designing vehicle systems so that they can be updated with enhanced security measures as potential threats evolve.

6. Gallery

Q: How can I play a movie or display a picture with the infotainment system?
A: To play a movie or display a picture with the infotainment system, first make sure that a device with supported media files is connected. From the home screen, tap on "GALLERY". Tap on the buttons on the left of the screen to change between pictures and movies. Note: Movies can only be played if the vehicle is not moving and the handbrake is enabled.

Q: Which picture and movie file formats are supported by the infotainment system?
A: The following picture file formats are supported: jpg, bmp, png, gif and jpeg. The following movie file formats are supported: avi and mp4. For more information (e.g. file resolution and audio codecs) refer to the infotainment manual.

7. Other

Q: How can I use my smartphone's speech recognition (e.g. Apple Siri or Google Voice) with the infotainment system?
A: First make sure your smartphone is connected with the infotainment system via Bluetooth®. Press and hold the voice control button on the steering wheel controls to start your smartphone's voice recognition. Note: Some functions of your smartphone's speech recognition might require a 3G or 4G internet connection.

Q: How can I enable or disable the touch screen beep tone?
A: To enable or disable the touch beep tone, tap on "SETTINGS" on the home screen. Then tap on "Radio" and change the setting of "Audible Touch Feedback" accordingly.

Q: How can I turn the infotainment system off?
A: To turn off the infotainment system, press and hold the stand-by button for a few seconds. Press and hold again to turn the infotainment system on.