

CD 600 IntelliLink, Navi 650, Navi 950 IntelliLink Frequently Asked Questions



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1. Audio

Q: How can I change between radio and media sources, e.g. FM radio and USB?

A: To change between different audio sources you can either select the respective source from the Home Page, press the "SRCE" button on the infotainment controls or press the "SRC" button on the steering wheel controls.

Q: When playing music from a mobile phone via Bluetooth®, why are certain music information missing, e.g. song title or album graphic?

A: The capability to show music meta data, such as song title or album graphic, depends on the mobile phone's supported Bluetooth® profile version (AVRCP). AVRCP must be of version V1.3 or higher.

Q: When playing music from a mobile phone via Bluetooth®, why can't I access my playlists, songs, albums or folders?

A: When playing music from a mobile phone via Bluetooth®, you can only change to the next or previous song. When playing music via USB, you have full access to your playlists, songs, albums and folders. Please connect your mobile phone via USB with the infotainment system.

Q: How can I change the tone settings of my infotainment system?

A: On the Home Page, select "Tone" to change the tone settings. If you can't find "Tone" on the Home Page, go to another page.

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2. Navigation (only with Navi 950 IntelliLink and Navi 650)

Q: How can I start and cancel a navigation route guidance?

A: To start a route navigation route guidance, press the "DEST" button on the infotainment controls. You can as well use the speech recognition. To cancel an active route guidance, press "DEST" again and then select "Cancel Guidance".

Q: How do I select a fuel station or another point of interest for a navigation route guidance?

A: Press "DEST" on the infotainment controls and then select "Points of interest". Fuel stations can be found in the category "Automotive".

Q: On the navigation map, how can I select a destination directly from the map?

A: Operate the 8-way element of the center button on the infotainment controls to move a cursor on the navigation map. Push the (outer ring of the) center button to select the destination at the cursor location. For the touch screen-based Navi 950 IntelliLink of the new Zafira, tap on the navigation map, select the location and then tap on "Start".

Q: How can I save a destination to the address book of my infotainment system?

A: After you entered a destination, select "Save" to save this destination to the address book of your infotainment system.

Q: While under navigation route guidance, where can I see the arrival time, travel time and distance?

A: You can change between two options: 1. arrival time and distance or 2. remaining time and distance. To change between options, push the center button on the infotainment controls on the navigation map. Then select "Switch Route Time/Destination".

Q: When making or receiving a call, the infotainment system changes to the phone screen. While under active route guidance, how can I quickly go back to the navigation map without ending the call?

A: You can change back to the navigation map at any time by pressing "NAV" on the infotainment controls. During a phone call, navigation voice prompts can still be heard.

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3. Phone

Q: How can I pair my mobile phone with the infotainment system via Bluetooth®?

A: To pair your mobile phone, press "CONFIG" on the infotainment controls. Then select "Phone Settings", "Bluetooth" and then "Pair device". Make sure Bluetooth® is enabled on your mobile phone and it is set to be visible for other Bluetooth® devices. Select your phone from the list of found devices and accept the connection request both on the infotainment system and on the phone. After connecting, on certain phones access requests to the phone book and your text messages need to be confirmed in addition.

Q: Why is my mobile phone not connecting with the infotainment system via Bluetooth® (BT)?

A: Make sure that BT is enabled in your phone settings and that it is set to visible. Check whether your phone is compatible with the infotainment system at: [COUNTRY SPECIFIC HYPERLINK](#).

Q: I connected my mobile phone via Bluetooth with the infotainment system but I can't access my phone book with the infotainment system. What can I do?

A: If you can't access your phone book with the infotainment system, please try the following:

1. Some mobile phones require you to give access to their phone book. Make sure you enabled access to your phone book on your mobile phone after having paired your phone.
2. Depending on the size of your phone book, loading it into the infotainment system might take a few minutes.
3. Depending on your mobile phone, contacts that are stored on a SIM card might not be available.
4. Update your mobile phone's operating software.

Your mobile phone has to support PBAP (Phone Book Access Profile).

Q: When selecting a contact from my phone book, not all the phone numbers are shown that I assigned to it. Why is that?

A: If a contact from your phone book has more than one custom labeled phone number assigned, only the first custom labeled phone number is shown.

Q: How can I change the sorting of my phone book with the infotainment system, e.g. by first or last name?

A: To change the sorting order of your phone book with the infotainment system, press "CONFIG" on the infotainment control. Then select "Phone Settings" and "Sort Order".

Q: After having connected my iPhone with the infotainment system via Bluetooth®, why are none or not all of my text messages (SMS) shown in the inbox of the infotainment system?

A: Please make sure you enabled the setting "Show Notifications" on your iPhone. Please note that only those text messages are shown in the inbox of the infotainment system, that you received while your iPhone is connected with the infotainment system via Bluetooth®.

Q: When creating a predefined SMS reply, how can I enter special characters/umlauts such as 'É' or 'Ü'?

A: Select the respective letter with the central button (e.g. E) and press it repeatedly. All associated special characters/umlauts will be shown consecutively. Please note that creating predefined messages is only possible while the vehicle is not moving.

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4. Speech recognition (only with CD 600 IntelliLink and Navi 950 IntelliLink)

Q: Which voice commands does the infotainment system's speech recognition support?

A: Here are some examples of the most important supported voice commands:

- "Call Anna Smith". Please refer to the sorting order of your phone book (sorting of phone book).
- "Read SMS"
- "Play artist Mozart"
- "Play song Imagine"
- "Tune FM YouFM"
- "Help"
- "Set Verbose On", "Set Verbose Off" (see voice prompts too long)
- "Navigation", then choose between "Address", "Point of Interest" or "Go Home"
- For addresses, use the order indicated on the screen. E.g. for addresses in Germany and Austria say the city first, followed by street and house number. E.g. for addresses in UK and France first say the house number, followed by the street and city.

Q: How can I improve the speech recognition performance?

A: Try to speak naturally with moderate speed, loudness and accentuation. Wait for the beep tone and speak afterwards. You can find a list of valid voice commands here.

Q: When using the speech recognition, the voice prompts of the infotainment system are way too long. How can I interrupt those prompts and directly say a voice command?

A: The voice prompts can be interrupted at any time by pressing the speech recognition button on the steering wheel. Wait for the beep tone and speak afterwards. You can completely deactivate all voice prompts by saying "Set Verbose Off". To active voice prompts again, simply say "Set Verbose On".

Q: I heard the infotainment system supports the speech recognition of certain smartphones that are connected via Bluetooth® with the infotainment system (e.g. Apple Siri or Google Voice). How can I access the smartphone speech recognition in my vehicle?

A: To access the smartphone speech recognition with the infotainment system, press and hold the voice control button on the steering wheel for a couple of seconds. Please note that some functions of the smartphone speech recognition might require a 3G or 4G internet connection.

Q: Why can't I call a contact from my phone book using the speech recognition?

A: First, make sure the infotainment system has access to your phone book. Depending on the sorting order of your phone book, you might need to say first name follow by last name or the other way round.

Q: Why can't I use the speech recognition for entering an abroad navigation address?

A: With the speech recognition, you can only enter addresses, whose native language matches with the set system language of your infotainment system. For example, with an infotainment system set to German, you could enter an Austrian address with the speech recognition but not a French address.

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5. Other

Q: Is there a summary available that contains all necessary information on how to operate the infotainment system?

A: Yes, we prepared a quick guide for you that describes the most relevant functions of the infotainment system. You can normally find the quick guide in the owner manual literature wallet or at: [COUNTRY SPECIFIC HYPERLINK](#).

Q: I heard that AUPEO! music streaming app is available with CD600 / Navi 950 IntelliLink. How can I start AUPEO! with the infotainment system?

A: To start AUPEO!, first download the app to your smartphone from Apple App Store or Google Play Store and then create an AUPEO! account. If you have an Apple iPhone, connect it with the infotainment system with a USB cable. If you have an Android phone, connect it with the infotainment system via Bluetooth®. On the Home Page of the infotainment system, select "Aupeo" to start AUPEO!

Q: How can I go to the next Home Page?

A: Select "More" on the lower right of the Home Page to go the next page.

Q: How can I edit the Home Page?

A: To edit the Home Page, select "Menu" in the lower left on the Home Page. Select "Customise" to choose up to 8 applications that should be shown on the Home Page. To change the sorting of those applications, select "Sort".

Q: How can I turn the infotainment system off?

A: To turn off the infotainment system, press the Power button on the infotainment controls. Music will stop playing and the standby screen is shown. If you only want to turn off the display while continuing to listening to music, press "CONFIG" on the infotainment controls and then select "Display Settings".

Q: The infotainment system sometimes changes between two graphical themes, a dark and a bright one. How can I select a certain theme permanently?

A: To adapt to the surrounding lighting conditions, the infotainment system offers two graphical themes: A brighter theme (day mode) and a darker theme (night mode). You can either permanently select one of these themes or set the system to auto mode. Press "CONFIG" on the infotainment controls, then select "Display Settings", "Map Settings" and then "Map Display".

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